Outdoor Adventures Bouldering Wall Manager

Summary of Position: The Bouldering Wall Manager is responsible for overall management of the Bouldering Wall ensuring great customer service and smooth operation. Primary focus of this position is on staff supervision, route selection, and coordination of the climbing competitions in the fall semester and spring semester. As part of the OA admin team, they must act professionally and maturely and serve as a role model for other staff. This position reports to the Outdoor Programs Coordinator.

Qualifications: Outdoor Recreation or Outdoor Education majors preferred. Thorough knowledge of outdoor recreation. Effective communication and interpersonal skills. Strong organization skills. Successful completion of Artificial Rock Wall Management class or comparable experience. Previous employment as a Route Setter is preferred.

Expected Hours: 10 hours/week fall and spring semester. Weekend availability required.

Rate of Pay: $10.25/ hour

Position Details

Supervisor: Maddie Smith, Outdoor Adventures Program Coordinator

Duties and Responsibilities:

- Assist Risk Management professional in training the Bouldering Wall staff in policies and procedures
- Manage Bouldering Wall staff ensuring that they are timely, friendly and set routes that are appropriate for the Campus Rec community.
- Evaluate staff performance and communicate with Coordinator
- Ensure that behind the Bouldering Wall is ALWAYS organized and clean
- Work with PAs to create a sense of community among Bouldering Wall Staff and Trip Leaders
- Oversee equipment inventory, conduct repair and maintenance of holds, and request new orders to Coordinator as needed.
- Assist with the marketing of Bouldering Wall by meeting regularly with Campus Recreation Marketing Coordinator, distributing print promotional materials, and staffing informational tables.

Certifications and Trainings:

- Required Training: 2 credit Applied Leadership Class*, First Aid/CPR certification, Fusion software training, and 1 day of departmental risk management, WFA (WFR preferred), Artificial rock Wall Management or comparable experience.
- Preferred Certifications/ Experience: Event management experience preferred

*Applied Leadership class is offered the 2nd half of Spring Semester
Leadership Development Opportunities:

This position is ideal for a student looking to enter the Recreation field post-graduation. Experience opportunities include: Staff management, schedule design and maintenance, facility management, customer service, and recreational risk management.

Hiring Timeline and Application Process:

- Applications close in Early February
- Interview Mid February
- Position offered Mid-February

https://campusrec.unh.edu/bouldering-wall

Campus Recreation at the University of New Hampshire strives to provide extraordinary recreational programs and services that enhance a healthy lifestyle for thousands of participants. UNH Campus Recreation relies upon 250 student staff members to ensure that every participant has a positive and safe experience. The goal of employment with UNH Campus Recreation is that student employees have a developmental work experience that provides staff with skills that can be carried into their professional careers.